



NBC New Year Message to Clients and Stakeholders

We bid farewell to 2011, a year which in many ways saw the NBC brand tested by many challenges, such as the full scale migration and the resulting change management issues that took place and especially the untimely passing of our Chairman and founder, Max Maisela.

The December break has thus given all of us at NBC time to reflect and rejuvenate our efforts in preparation for this year 2012.

The year 2012 has prospects of being a very interesting year for the entire industry. The mooted mandatory preservation fund by government will continue to occupy our minds and discussions. The industry will also have an opportunity to engage in all the other government social security reforms and therefore we will be participating with our rich pool of intellectual and business abilities to contribute meaningfully to these discussions.

At the centre of our reflections is a deep commitment to continue to improve on our services and to build the NBC brand both in this country, and the rest of the continent

We highly value our clients and intend to redouble our efforts to communicate more extensively with all of you and all our stakeholders. Our managers and the rest of our staff are ready to strive to providing excellent service that we are renown for as a brand.

We wish all of you a prosperous year.